



# IP Address Allow Listing

Sending communications and files to and from Benefitsolver is a critical component of our system. Dedicated to providing you and your members with the best technology, we are continually increasing the capacity on our system for faster processing and reduced load times. To ensure uninterrupted connections as we perform these continued upgrades, we request that you provide the below instructions to your IT department to allow (previously known as whitelisting) the IP addresses documented.

**Please allow (previously known as whitelist) the following IP addresses for the files that will be coming from our system:**

- 18.235.190.170
- 44.218.75.62
- 107.23.32.89
- 44.239.185.193
- 100.21.161.208
- 44.224.23.205
- 216.243.192.96/27
- 216.243.192.97
- 216.243.192.98
- 3.14.234.35
- 3.141.245.159
- 216.81.139.192/27
- 216.243.192.96/27
- 216.81.139.198
- 216.81.139.193
- 216.243.192.98
- 35.174.196.204
- 3.212.69.216
- 35.82.46.20
- 44.224.19.190





### Inbound SFTP IP Address

- 52.55.71.103
- 54.160.167.110
- 54.200.174.45
- 35.164.193.213
- 34.223.244.208
- 35.83.149.68
- 34.235.179.108
- 35.173.153.73

### MyChoice® Accounts IP Addresses

*For MyChoice Accounts clients only*

- 3.229.231.44
- 3.234.193.107
- 34.228.138.199
- 34.200.101.212

### Vanity URL IP Address

Some clients opt to use a **vanity URL**. For example, members are directed to use *mycompanybenefits.com* instead of *benefitsolver.com* and the URL directs them to Benefitsolver. When a client requests a vanity URL, non-IT Solvers should send a request to Helpdesk.

Clients who use a vanity URL must have their IT team allowlist the following IP: **104.18.158.38**

### Email IP Address

Clients who utilize our email service (Action Manager email communications) should have their IT teams allowlist the following IPs:

- 216.81.144.165
- 149.72.75.249

If you do not need to update the Allow list for email, you may still need to update spam filters and add a domain exception to blocked lists. The domain is: **wrqvqbfw.outbound-mail.sendgrid.net**

The Protocol we are using is: **TCP**

If you or your IT team has additional questions or needs more information about allowlisting (whitelisting) these IP addresses, please direct them to: [TDISSO@Businessolver.com](mailto:TDISSO@Businessolver.com). Thank you for your partnership.

