

Reporting Samples

The screenshot shows the mychoice Accounts Member Dashboard. At the top, the mychoice Accounts logo is on the left, and 'ABC Company' is selected in a dropdown menu on the right. Below the logo is a navigation bar with 'Company', 'Employee', 'Administration', and 'Reports' menus. The main content area is titled 'Member Dashboard' and includes a row of tabs: Member, Dependents, Contributions, Adjustment, Manage Cards, Events, Leave of Absence, Bank Accounts, Transfers, Providers, and Notes. The 'Outstanding Balance' tab is active. The dashboard is divided into two main sections: 'Member Profile' on the left and 'Account Summary' on the right. The 'Member Profile' section lists fields such as Member Num, SSN, Name, Address, AddressType, Email(s), Phone(s), and Hire Date. The 'Account Summary' section contains a table with columns for Actions, Name, Description, Effective, Termed, Available Balance, and Status. A 'Manage Account' button is located at the bottom right of the Account Summary section.

Actions	Name	Description	Effective	Termed	Available Balance	Status
	FSA2021	2021 - Flexible Spending Account	01/01/2021	12/31/2021	\$ 0.00	Active
	FSA2022	2022 - Flexible Spending Account	01/01/2022	12/31/2022	\$ 0.00	Active
	FSA2023	2023 - Limited Flexible Spending Account	01/01/2023	12/31/2023	\$ 300.00	Active

REPORTS

MyChoice Accounts has robust reporting capabilities. Reports are available both in summary and detail and several dashboards exist throughout the portal to provide a high level visual.

Standard Reports

Summary reports:

- Account Summary Report
- Card Status Report
- Card Verification Report
- Invoice Detail Summary Report
- Invoice Summary Report
- Member Balance Report
- Member Card Report
- Member Deposit Detail
- Member Payment Report

- Open Request Report
- Request Activity Report
- SLA Statistics Report
- System Payment

Detail Reports:

- Account Detail Report
- CIP Status Report
- Member Contribution Detail Report
- Payroll Deposit Report

Email Review

We can review emails sent and read rates.

Title	Status				
	SMS Sent	Read	Not Sent	Not Read	Total
	Emails	Emails	Emails	Emails	Emails
Action REQUIRED For Your MyChoice Acc...		2		1	3
Action REQUIRED For Your MyChoice Acc...		21		8	29
Action REQUIRED to Open your HSA		1			1
Attention - New MyChoice Accounts Deb...		29	7	21	57
- In Progress Reminder SMS	5				5
- SMS EOI Reminder	335				335
- You Have 10 Days to Verify Your ...		48		26	74
- You Have 5 Days to Verify Your EL...		84		60	144
- You Need to Submit Documentati...		25		11	36
It is time to enroll in your new hire bene...		1		10	11
It is time to update your HSA beneficiaries		898		1,442	2,340
MyChoice Accounts Bank Account Chang...		8		5	13
MyChoice Accounts Bank Account Remo...		2		2	4
MyChoice Accounts Debit Card Delay		225		168	393
MyChoice Accounts New Bank Account N...		26		10	36
MyChoice Accounts New Card Request N...		11		9	20
MyChoice Accounts Payment Denied		7		1	8
MyChoice Accounts Payment Request Re...		68		45	113
MyChoice Accounts Payment Sent		57		34	91
Total	502	4,762	73	5,184	10,521

Clients can pull reports on who received the emails.

Action Manager

Actions | Event Actions | OnDemand Actions | Campaign Actions

Completed | Scheduled

From: 11/01/2022 To: 12/17/2022 [Filter Results](#)

Filter: forget

Run Date	Action Type	Rule Type	Days Before/After	Action Name	# Member(s)	
11/09/2022	Campaign Action	Send Email (Do not forget about your 2...)	Date of Event	HCFSAs - Don't forget to spend (carry over clients only)	731	View Members
11/09/2022	Campaign Action	Send Email (Do not forget to use your ...)	Date of Event	HCFSAs - Don't forget to spend (grace period)	731	View Members

Showing 1 to 2 of 2 entries (filtered from 135 total entries) Show 10 entries

Company Dashboard



Optimum - DEMO

svidoni

Company Employee Administration Reports

optum



Company Dashboard

Plans Summary

Plan Type ↑↓	Active Accounts ↑↓	Available Balance ↑↓	Account Balance ↑↓	Total Payments ↑↓	Outstanding Balance ↑↓
DCA	2	\$ 175.23	\$ 175.23	\$ 0.00	\$ 0.00
FIT	1	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
FSA	9	\$ 20,381.18	\$ 9,406.54	\$ 0.00	\$ 0.00
HRA	1	\$ 1,200.00	\$ 1,200.00	\$ 0.00	\$ 0.00
HSA	39	\$ 41,331.05	\$ 43,139.66	\$ 0.00	\$ 0.00
LFSA	7	\$ 13,204.50	\$ 2,353.84	\$ 0.00	\$ 0.00
PRK	2	\$ 270.00	\$ 270.00	\$ 0.00	\$ 0.00
SGA	1	\$ 100.00	\$ 100.00	\$ 0.00	\$ 0.00
TRN	16	\$ 3,315.00	\$ 3,315.00	\$ 0.00	\$ 0.00
TUI	1	\$ 0.00	\$ 1,250.00	\$ 0.00	\$ 0.00

▶ Summary Reports



Optimum - DEMO x | v

@ svidoni v

Company v Employee v Administration v **Reports v** optum

Reports

Report Type *
Summary v

Report *

- ✓ Select
- Account Summary Report
- Card Status Report
- Card Verification Report
- Member Card Report
- Member Deposit Detail
- Member Payment Report
- Request Activity Report

Reports Queued

Actions

Report Status ↑↓

Report Name ↑↓

Filter Criteria ↑↓

Date Requested ↑↓

▶ Detail Reports

mychoice
Accounts

Optimum - DEMO x | v

@ svidoni v

Company v Employee v Administration v **Reports v**

optum 🔍

Reports

Report Type *
Detail v

Report *

- ✓ Select
- Account Detail Report
- CIP Status Report
- Outstanding Balance Report
- Payroll Reimbursement Report

Submit

Reports Queued

Refresh

Actions	Report Status ↑↓	Report Name ↑↓	Filter Criteria ↑↓	Date Requested ↑↓
---------	------------------	----------------	--------------------	-------------------

Member-Specific Dashboard

Member Dashboard

Member | Dependents | Contributions | Adjustment | Manage Cards | Events | Leave of Absence | Bank Accounts | Transfers | Providers | Notes

Outstanding Balance

Member Profile

Member Num 10880

SSN [REDACTED]

Name [REDACTED]

Address [REDACTED]

Address Type Home

Email(s) SCOTT.ALLEN@USCELLULAR.COM

Phone(s) 4044495451, 2275404495451

Hire Date 08/02/2004

Account Summary

Actions	Name	Description	Effective	Termed	Available Balance	Status
👁	FSA2021	2021 - Flexible Spending Account	01/01/2021	12/31/2021	\$ 0.00	Active
👁	FSA2022	2022 - Flexible Spending Account	01/01/2022	12/31/2022	\$ 0.00	Active
👁	FSA2023	2023 - Limited Flexible Spending Account	01/01/2023	12/31/2023	\$ 300.00	Active

[Manage Account](#)

All Activity | Request | Recurring Schedule | Payment | Contribution | Adjustment

Action	Request Id ↑↓	Activity Name ↑↓	Activity Type ↑↓	Activity Description ↑↓	Amount ↑↓	Activity Date ↑↓	Processed Date ↑↓
	20090441	Contribution	Employee Pre-tax		\$ 11.54	03/29/2023	04/03/2023
	19647975	Contribution	Employee Pre-tax		\$ 11.54	03/15/2023	03/21/2023
	19188192	Contribution	Employee Pre-tax		\$ 11.54	03/01/2023	03/03/2023
	18751218	Contribution	Employee Pre-tax		\$ 11.54	02/15/2023	02/20/2023
	18385071	Contribution	Employee Pre-tax		\$ 11.54	02/01/2023	02/07/2023
	17883742	Contribution	Employee Pre-tax		\$ 11.54	01/18/2023	01/20/2023

Details by member:

- Dependents
- Contributions
- Adjustment
- Manage Cards
- Events
- LOA
- Bank Accounts
- Transfers (HSA)
- Providers
- Notes
- Outstanding Balance

Claim Details:

- Request (claims)
- Recurring (claims) schedule
- Payment
- Contribution
- Adjustment

Member-Specific Dashboard Samples

Member Dashboard

Member | Dependents | Contributions | Adjustment | Manage Cards | Events | Leave of Absence | Bank Accounts | Transfers | Providers | Notes

Outstanding Balance

Actions	Issued To ↑↓	Card Name ↑↓	Last4 Card Number ↑↓	Card Status ↑↓	Date Requested ↑↓	Date Issued ↑↓	Date Activated ↑↓	Activity Date ↑↓
<input type="radio"/>	[Redacted]	Healthcare Card	7687	Active	01/01/2023	01/20/2023	02/20/2023	02/21/2023
<input type="radio"/>	[Redacted]	Healthcare Card	7687	Active	12/17/2019	12/19/2019	02/20/2023	02/21/2023
<input type="radio"/>	[Redacted]	Healthcare Card		Issued	01/02/2020	01/11/2020		01/02/2020

[Order Card](#) [Update Card Status](#)

Member-specific card details with card status.

- Members can also view their card status online.

Member Dashboard

Member | Dependents | Contributions | Adjustment | Manage Cards | Events | Leave of Absence | Bank Accounts | Transfers | Providers | Notes

Outstanding Balance

[+ Add Notes](#)

Action	Created Date ↑↓	Note ↑↓	Last Updated By ↑↓	Last Updated Date ↑↓
	2021-03-30 13:08:04	Request Num: 2767223 - Documentation only shows the statement date... need the date of service	400901176@BSC	2021-03-30 13:08:04

Member-specific claims details

Sample Card Status Report

A	B	C	E	F	G	H	I	J	K	L	M	N	O	P	Q
Company Name	Division	Sub Division	Company Card ID	Last4 SSN	MemberNum	Employee ID	First Name	Last Name	Last4 Card Number	Sent for Issuance	Activation Date	Card Status	Status Change Date	Card Closed Date	
ABC Company			Healthcare Card	1234	1646628	800208	Raymund	Abanto	1234	2/28/23 0:00	3/13/23 0:00	Active	3/14/23 6:31		
ABC Company			Healthcare Card	5678	111341	95194	Simi	Abbasi	5678	12/31/22 0:00	1/23/23 0:00	Active	1/24/23 7:32		
ABC Company			Healthcare Card	9012	105930	8410	Edward	Abbott	9012	12/31/22 0:00	1/20/23 0:00	Active	1/21/23 7:31		
ABC Company			Healthcare Card	3456	109025	82581	Zachary	Abbott	3456	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	7890	107821	70402	Frits	Abildgaard	7890	12/31/22 0:00		Issued	1/1/23 4:38		
ABC Company			Healthcare Card	1234	109215	84317	Mari Beth	Abrams	1234	12/31/22 0:00	2/7/23 0:00	Active	2/8/23 7:18		
ABC Company			Healthcare Card	5678	397459	99764	Fadi	Abuelroos	5678	3/1/23 0:00		Sent For Issu	3/1/23 7:48		
ABC Company			Healthcare Card	9012	397459	99764	Fadi	Abuelroos	9012	4/6/23 0:00		Issued	4/6/23 3:06		
ABC Company			Healthcare Card	3456	1459282	50058	Hugo	Aburto	3456	12/9/22 0:00	2/3/23 0:00	Active	2/4/23 7:01		
ABC Company			Healthcare Card	7890	1459398	11249	Sai Krishna K	Achalla	7890	12/9/22 0:00		Issued	12/9/22 5:46		
ABC Company			Healthcare Card	1234	106092	24291	Timothy	Ackerman	1234	12/31/22 0:00	1/22/23 0:00	Active	1/23/23 3:42		
ABC Company			Healthcare Card	5678	111203	94881	Heidi	Ackermann	5678	12/31/22 0:00	2/12/23 0:00	Active	2/13/23 3:31		
ABC Company			Healthcare Card	9012	113630	98736	Karla	Acosta	9012	12/31/22 0:00	2/2/23 0:00	Active	2/3/23 7:38		
ABC Company			Healthcare Card	3456	109398	85900	Kirsten	Adams	3456	2/1/23 0:00		Sent For Issu	2/1/23 7:52		
ABC Company			Healthcare Card	7890	109398	85900	Kirsten	Adams	7890	4/6/23 0:00		Issued	4/6/23 3:06		
ABC Company			Healthcare Card	1234	106439	44618	Michael	Adams	1234	12/31/22 0:00		Issued	1/1/23 4:36		
ABC Company			Healthcare Card	5678	109637	87399	Ahmed	Adeyemi	5678	12/31/22 0:00	2/12/23 0:00	Active	2/13/23 3:31		
ABC Company			Healthcare Card	9012	108805	81185	Nicole	Adkins	9012	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	3456	106846	54444	Jacqueline	Adsit	3456	12/31/22 0:00	3/7/23 0:00	Active	3/8/23 7:12		
ABC Company			Healthcare Card	7890	112356	69699	Leasha	Aebi	7890	12/16/22 0:00	2/3/23 0:00	Active	2/4/23 7:01		
ABC Company			Healthcare Card	1234	112356	69699	Leasha	Aebi	1234	12/31/22 0:00	2/3/23 0:00	Active	2/4/23 7:01		
ABC Company			Healthcare Card	5678	109631	87341	Joselito	Aggari	5678	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	9012	108844	81577	Mona	Aggarwal	9012	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	3456	1628153	47528	Gratia	Aguilar	3456	2/2/23 0:00		Issued	2/2/23 4:14		
ABC Company			Healthcare Card	7890	111563	95732	Daniel	Aguinaga	7890	12/31/22 0:00		Issued	1/1/23 4:38		
ABC Company			Healthcare Card	1234	109493	86216	Faiyaz	Ahmad	1234	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	5678	108023	73076	Amir	Ahmed	5678	12/31/22 0:00	1/30/23 0:00	Active	1/31/23 7:25		
ABC Company			Healthcare Card	9012	108249	75907	Ellen	Ahrens	9012	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	3456	109240	84484	Zachary	Akerly	3456	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	7890	1633749	800059	David	Akers	7890	2/1/23 0:00		Issued	2/1/23 4:03		
ABC Company			Healthcare Card	1234	110348	92106	Ravindra	Aklujkar	1234	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	5678	112707	97617	Florante	Alfaro	5678	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	9012	112414	97306	Mir	Ali	9012	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	3456	107373	63013	Cole	Allar	3456	12/31/22 0:00	2/20/23 0:00	Active	2/21/23 2:55		
ABC Company			Healthcare Card	7890	106860	54833	Scott	Allen	7890	12/31/22 0:00	2/20/23 0:00	Active	2/21/23 2:55		
ABC Company			Healthcare Card	1234	108353	77076	Tyson	Allen	1234	12/31/22 0:00	1/22/23 0:00	Active	1/23/23 3:42		
ABC Company			Healthcare Card	5678	106740	52811	Daniel	Allind	5678	12/31/22 0:00	1/23/23 0:00	Active	1/24/23 7:32		
ABC Company			Healthcare Card	9012	106740	52811	Daniel	Allind	9012	1/10/23 0:00	1/23/23 0:00	Active	1/24/23 7:32		
ABC Company			Healthcare Card	3456	106243	35271	Michael	Alt	3456	12/31/22 0:00	2/5/23 0:00	Active	2/6/23 3:51		
ABC Company			Healthcare Card	7890	109533	86439	Joseph	Alves	7890	12/31/22 0:00	1/18/23 0:00	Active	1/19/23 7:28		
ABC Company			Healthcare Card	1234	109533	86439	Joseph	Alves	1234	1/4/23 0:00	1/18/23 0:00	Active	1/19/23 7:28		
ABC Company			Healthcare Card	5678	1640503	800152	Jairo	Amaya	5678	2/14/23 0:00	2/26/23 0:00	Active	2/27/23 3:35		
ABC Company			Healthcare Card	9012	106154	29089	Brett	Ambrose	9012	12/31/22 0:00	1/31/23 0:00	Active	2/1/23 7:52		
ABC Company			Healthcare Card	3456	106154	29089	Brett	Ambrose	3456	1/31/23 0:00	1/31/23 0:00	Active	2/1/23 7:52		
ABC Company			Healthcare Card	7890	105961	10390	Todd	Amell	7890	12/31/22 0:00		Issued	1/1/23 4:36		
ABC Company			Healthcare Card	1234	106182	30649	Roberto	Amezcuca	1234	12/31/22 0:00	1/20/23 0:00	Active	1/21/23 7:31		
ABC Company			Healthcare Card	5678	105853	1150	John	Amundson	5678	12/31/22 0:00	1/20/23 0:00	Active	1/21/23 7:31		
ABC Company			Healthcare Card	9012	108670	79837	Gaurav	Anand	9012	12/31/22 0:00		Issued	1/1/23 4:37		
ABC Company			Healthcare Card	3456	106977	56949	Erryn	Andersen	3456	12/31/22 0:00	1/29/23 0:00	Active	1/30/23 3:42		
ABC Company			Healthcare Card	7890	106531	47243	Amy	Anderson	7890	12/31/22 0:00	1/25/23 0:00	Active	1/26/23 7:31		



Report Breakdown: What items can be viewed?

CIP Status Report

Purpose: For enrollees in HSA, reflects status of Customer Identification Program (CIP) results from bank custodian		
Report Field Name	Field Description	Example Data
Company Name	Company Name	CRH Americas, Inc
Division Name	Division Name (as applicable)	APG
Sub Division Name	Sub Division Name (as applicable)	APG Ash Grove Materials
Employee ID	Employee ID (as applicable)	
First Name	Primary account holder's first name	David
Last Name	Primary account holder's last name	Copperfield
CIP Status	Employee CIP Status Pending = Results not yet provided by UMB Passed = Member identity verified Failed = Member identity could not be verified/ineligible for HSA	Passed
CIP Status Date	Date CIP Status received from UMB	2/9/2022 4:15

Card Status Report

Purpose: Provides record of cards issued to members and their status for the reporting period		
Field Name	Field Description	Example Data
Company Name	Company Name	CRH Americas, Inc
Division Name	Division Name (as applicable)	APG
Sub Division Name	Sub Division Name (as applicable)	APG Ash Grove Materials
Group Structure ID	Group structure to which member belongs	APG :: APG Ash Grove Materials :: Hourly :: ALL
Company Card ID	System name given to multi-purse card	Healthcare Card
Last4 SSN	Last 4 of primary account holder's SSN	1234
MemberNum	MCA-specific member identifier	123456
Employee ID	Employee ID (as applicable)	
First Name	Primary account holder's first name	David
Last Name	Primary account holder's last name	Copperfield
Last4 Card Number	Last 4 digits of issued card	8712
Sent for Issuance	Date request for card was sent to bank	12/14/2021 0:00
Activation Date	Date of card activation verification received	2/13/2022 0:00
Card Status	Status of issued cards (e.g. Issued, Active, Lost/Stolen)	Active
Status Change Date	Date of card activation verification received	2/14/2022 3:45
Card Closed Date	Date card closed (as applicable)	

▶ Report Breakdown: What items can be viewed?

Member Deposit Detail Report

Purpose: Breakdown of contributions to member accounts by individual transaction		
Field Name	Field Description	Example Data
company_name	Company Name	CRH Americas, Inc
divisionname	Division Name (as applicable)	APG
subdivisionname	Sub Division Name (as applicable)	APG Ash Grove Materials
groupstructureid	Group structure to which member belongs	APG :: APG Ash Grove Materials :: Hourly :: ALL
plantype_id	Type of plan (e.g. FSA, DCA, HSA, etc)	FSA
plan_id	Identifier for specific plan	FSA2022
planstart	Plan effective date	1/1/2022
planend	Plan end date (as applicable)	12/31/2022
effective_date	Member effective date in plan	1/1/2022
term_date	Member Term date in plan	12/31/2022
member_num	MCA-specific member identifier	123456
employee_id	Employee ID (as applicable)	
lastname	Primary account holder's first name	Copperfield
firstname	Primary account holder's last name	David
last4ssn	Last 4 of primary account holder's SSN	1234
source_ref_id	Primary account holder's Benefitsolver member number	22244466
member_status	Primary account holder's employment status	Active
pay_frequency	Primary account holder's pay frequency	Weekly
transactiondate	Contribution deposit/payroll date as provided on funding file	3/18/2022
transaction_type	Contribution	Contribution
transaction_subtype	Type of Contribution or Deposit	Employee Pre-tax
amount	Amount of contribution or deposit	13.12
transactionstatus	Status of transaction (i.e. Pending or Posted)	Posted
posteddate	Date transaction posted and appears in balance	3/2/2022

▶ Report Breakdown: What items can be viewed?

Member Deposit Detail, continued

total_payments	Total amount of payments released to a member for their account	175
total_approved_requests	Total amount of approved claims for a member plan <i>(Note for some plans such as dependent care, funding information must be received in order to release payment, so approved request amount may be greater than payment amount)</i>	175
total_recoupments	Total amount recouped for outstanding amounts	0
carryover_adjustments	Amount of adjustments to carryover	0
carryover_balance	Amount eligible for carryover into the next plan year	400
estimated_forfeiture_amount		0
available_balance	Amount available to spend as of the report run date (i.e. Report run "as of 3/31/2022")	475
outstanding_balance	Amount overpaid to member and needing to be recouped	0

▶ Report Breakdown: What items can be viewed?

Funds Request Detail Report

Purpose: Detailed breakdown of records included in funds requests for the requested period		
Field Name	Field Description	Example Data
Company Name	Company Name	CRH Americas, Inc
Division Name	Division Name (as applicable)	APG
Sub Division Name	Sub Division Name (as applicable)	APG Ash Grove Materials
Funds Request Date	Date Funds Request was produced	3/23/2022
Funds Request Number	ID associated with funds request on which the record appears	65498
Transaction Date	Date of member transaction	3/16/2022
Member SSN	Last 4 of primary account holder's SSN	1234
Employee ID	Employee ID (as applicable)	
Member Name	Primary member's full name (Last_First)	Copperfield David
transactionID	Funds request individual transaction number	4242424
Plan Type Id	Type of plan (e.g. FSA, DCA, HSA, etc)	FSA
Plan ID	Identifier for specific plan	FSA2022
Transaction Type	Payment = Claim/card swipe paid to member Adjustment = Balance adjustments	Payment
Transaction Description	For Payment Transaction Type = method of payment made (includes Card, Check, ACH) For Adjustment Transaction Type = reason for adjustment (includes Voided checks and Recoupments)	Card
Amount	Amount of transaction included on the fund request	40

▶ Report Breakdown: What items can be viewed?

Request Activity Report

Purpose: Provide listing of individual claim requests and associated status for members		
Field Name	Field Description	Example Data
Company Name	Company Name	CRH Americas, Inc
Division Name	Division Name (as applicable)	APG
Sub Division Name	Sub Division Name (as applicable)	APG Ash Grove Materials
Group Structure ID	Group in Benefitsolver to which member belongs	APG :: APG Ash Grove Materials :: Hourly :: ALL
Last4 SSN	Last 4 of primary account holder's SSN	1234
Member Num	MCA-specific member identifier	123456
Employee Id	Employee ID (as applicable)	
First Name	Primary account holder's first name	David
Last Name	Primary account holder's last name	Copperfield
Company Num	MCA-specific numerical company identifier	36
Request Number	Claim request number	6439946
Request Type	Origin of claim request (i.e. Card, Web, Mail, Email)	Card
Service Type	Category of services rendered (e.g. General Medical, Prescription, Chiropractor)	Laboratory
Service SubType	More detailed service type information (as applicable)	
MCC	Merchant Category Code provided to card processor to identify the type of services/products provided	5047
Card Plan	Bank promo ID associated with Plan ID for carded plans only	FSA0122
Request Status	Status of claim request	Needs Documentation
Amount	Total amount of claim request	39.57
Pending Amount	Amount pending payment	39.57
Approved Amount	Amount of approved expenses for the claim	0
Ineligible Amount	Amount of ineligible expenses for the claim	0

▶ Report Breakdown: What items can be viewed?

Request Activity Report, continued

Paid To Provider	Y = Request submitted to send check payment directly to the service provider N = Request default to pay member directly via available payment method	N
Received Date	Date claim request was received	2/18/2022
Request PaidAmount	Amount of claim paid out	39.59
WorkFlow State	Status of the claim in the processing workflow (e.g. Complete, Document Submitted)	Complete
Substantiation Type	Method by which claim was determined to be an eligible expense (varies by methods in use)	
Division Num	MCA-specific numerical company division identifier	3
Outstanding Amount	Amount of claim paid out that was ineligible and will need to be recouped	0
SubDivision Num	MCA-specific numerical company subdivision identifier	222
Validation StateId	Works in tandem with Request Status and WorkFlow State	Documents Requested
Validation Amount	Amount of claim to be (or that has already been) validated	39.59
Paid Amount	Amount already paid out on the claim	39.59
Donotpaybefore Date	Date of service as claims cannot pay for future dates	2/16/2022
plan Name	Type of plan (e.g. FSA, DCA, HSA, etc)	FSA
Plan Id	Identifier for specific plan	FSA2022
Decline Reason	The reason code for claims denied (as applicable)	Documents Requested



Technology, Powered by *People*

Market Leader in Benefits Technology and Innovation