

Benefits Technology, Powered by People

Expanding Benefits Choice with
Aon Benefit Experience



Our partnership with Aon

Businessolver partners with market-leading service and solution providers to deliver a superior benefits experience. Our partnership with the Aon Benefit Experience means more organizations will have access to benefits technology and services to meet the needs of their diverse workforces.

This includes:

- Access to Businessolver's robust decision support tools.
- Single-source benefits administration technology.
- AI- and tech-enabled employee self-service tools.
- Real-time reporting.
- Access to Businessolver's Pinnacle Partner program.
- And much more.

About the Aon Benefit Experience

Aon Benefit Experience is a true consumer-choice model that drives savings and employee satisfaction by leveraging market forces and creating a marketplace where every carrier competes for each employee's enrollment year over year. Benefit Experience is a unique solution that directly addresses healthcare equity, affordability, and access by maximizing the carrier options and their best networks available to employees. The employee's consumer experience and purchasing decision is streamlined and made simple by Aon's proprietary decision support tool that is designed to take the guess work out of choosing the right carrier and plan design for each employee's unique needs.

About Businessolver

Our mission: Grow our business. Delight our clients. We create technology designed to advance and disrupt the health and benefits ecosystem by helping companies and communities improve the well-being of their people. We're transforming the annual enrollment event to a year-round personalized journey to help HR professionals connect their employees with the right benefits, the right value, the right care all in the right place at the right time.



96%

Long-term client retention rate



18M+

Members taken care of everyday,
across more than 700 clients



100%

Remote workforce with
workspace anywhere approach



98%

of Businessolver employees are
engaged & happy working remotely



HITRUST
Risk-based, 2-year (r2)
certified status



innovate
to benefit you



perform
at the top of
our game



engage
with heart and
Solver soul



give back
in attitude and
actions

The Essentials of Businessolver

Workspace Anywhere program

Businessolver has been fully remote since 2020, enabling our diverse workforce to meet your diverse needs. Businessolver has been fully remote since 2020, enabling our diverse workforce to meet your diverse needs. Our Workspace Anywhere program enables us to recruit and retain expert talent across the U.S., provide seamless service delivery, and manage our own expenses for your benefit.

Secure. Stable. Safe.

Your data security is a top priority for us. We heavily invest in our security infrastructure to ensure you're protected around the clock. Our single-source system ensures consistency, transparency, and quality for you and your data. We're committed to performing annual network penetration testing, quarterly application vulnerability scans, and annual financial statement audits with a big four audit firm.



Our proprietary AI gives HR the advantage.

Businessolver's market-leading AI is built on 25+ years of data, call transcripts, and proprietary machine learning models. Our dedicated in-house data science team continuously develops, tests, and analyzes our machine learning models to ensure you're getting the innovative edge you need to tackle the complexities of benefits administration for your organization.

Here's what that looks like:

- Increased administrative efficiencies
- Empathetic service delivery
- Data-driven decision making
- Expanded in-platform personalization

