



Simple, Transparent, and Cost-Effective Provider Guidance



Claims costs, plan premiums, and employee confusion may feel like they're at an all-time high. You're not dreaming—the latest benefits data supports all three are on the rise.¹ HR professionals need technology to invest in the future of your organization's benefits—maximizing every dollar while supporting your workforce.

The key is delivering a solution that's easy to use—connecting the right benefit at the moment of need. With MyChoice® Find a Provider, you can do exactly that. It's a provider guidance, price transparency, and an appointment booking service delivered directly within Benefitsolver® and the MyChoice® Mobile App, using an omni-channel approach to connect employees to the high-quality and low-cost in-network providers and lab services.



41% of medical providers said that they've had patients cancel visits because they're "worried about cost."²

¹ 2022 Health Plan Cost Trends Survey. Kaiser Family Foundation.

² 2022 Employee Wellness Industry Trends Report. Wellable Labs.



MyChoice Find a Provider

Simplifying the Service

Employees interact with MyChoice Find a Provider where they already go for benefits information—online or via the MyChoice Mobile App. Whether they ask our AI-enabled benefits assistant, SofiaSM, about their ER copay or click on the “Find Care” button, employees will find it easy to access and use.

- Utilization rates for Smart Match recommendations can be as high as 50%
- Employees choose top providers **3x more often** with My Choice Find a Provider
- Employees aren't just guided to find and compare providers and lab services, but can also activate on this benefit and book an appointment directly within Benefitsolver

Technology—Driven by Data

Behind our simple search experience is our solution partner, Amino's, robust database; analyzing billions of claims, thousands of networks, and hundreds of quality metrics to determine plan-specific provider recommendations based on cost, quality, member demographics, and specific condition or specialty searched. Benefitsolver makes it easy to access and use by delivering it everywhere employees log in and by using omnichannel communications to drive engagement.



Reduces Health Plan Costs

Actively driving employees to high-quality, cost-effective, in-network care, especially when combined with our proven high engagement rates, creates substantial savings for your health plan and employees alike. Data shows an average savings of \$276 per smart match booking through the MyChoice Find a Provider service...and up to an average of \$4,800 for inpatient services.

Personalizes Every Interaction

Not only are provider and lab recommendations customized for each employee's specific health plan, employees will also be able to view their plan accumulator and cost calculator based on how much they've spent toward their deductible. It's hyper-personalized provider guidance with the goal of maximizing cost savings for both the employee and the employer.

