



Benefitsolver® + MyChoice Accounts



Your Integrated Consumer Accounts Solution

Secure, Simple and Seamless

You deserve a solution that saves you time and resources and improves overall employee engagement with their consumer directed health care. Employees deserve a simplified benefits experience, without having to go to multiple vendors for answers. Options in the marketplace today for a holistic benefits experience that includes a highly customized enrollment experience, year-round engagement, and a one-wallet approach to benefits are few and far between.

Streamline your benefits delivery with MyChoice Accounts

Integrated, in-house administration of FSAs, HRAs, HSAs and commuter benefits eliminates census file exchanges, CIP delays and vendor fatigue for your benefits team. Accounting, reporting, and communications are on one platform—for you. For your employees, that means all things “benefits” are under one roof—increasing understanding, utilization, and engagement with their benefits journey year-round.

You could enjoy a single benefits platform from start to finish and a team to help you uncover cost savings and maximize your organization’s benefits potential.

Businessolver’s fully integrated, single-platform technology addresses traditional spending account pain points head-on with:



One-system, one app



Fast claims processing
& funding



Automated data
exchange



Integrated Consumer Accounts for Employers

- **Streamlines Processes** Adding consumer accounts to benefits administration streamlines enrollment, payroll deduction process and file transfers and provides real-time accounting and reporting.
- **Engages Your Workforce** Year-round engagement resulting in increased participation, contributions and understanding; more informed healthcare purchasing and saving decisions.
- **Reduces Headaches** No more hassles from HSA openings, with instantaneous CIP processing; simplified, accessible reporting; full access to history of member service calls and chats.
- **Automates Workflows** Simplified funding and deductions through automated data exchange, payroll reconciliation and closed-loop payroll processes.
- **Secures Employee Data** Improved data security as all data remains within our Benefitsolver® platform
- **Integrates Vendor Experience** HRIS or carrier integrations are fully supported in addition to the fully integrated experience in Benefitsolver.
- **Supports Your Team** Our team of benefits experts is on your team too—managing training and compliance while staying at the forefront of benefits strategies, evolving the product with and for our clients.
- **Configures to your needs** Administration for every type of FSA, HRA, HSA; commuter benefits; adoption and tuition assistance programs; wellness and incentive accounts and emergency savings accounts—MyChoice Accounts can configure whatever type of consumer account you need.
- **Innovates and Pivots Continuously** Proprietary technology and ongoing product development means no waiting on a third party administrator for fixes and enhancements.

Integrated Consumer Accounts for Members

- **Delivers Right Time, Right Place Benefits** One ecosystem for benefits, engaging the member beyond just enrollment into greater utilization and understanding with our multi-channel approach to benefits interaction.
- **Educates** Timely personalized messages and reminders to optimize account usage and savings.
- **Simplifies Spending** One multi-account Visa payment card means employees swipe to pay and our system automatically deducts from the right account (with multiple accounts).
- **Provides 24/7 Assistance** Sofia, our personal benefits assistant, helps members understand and manage their account options, get their balance, check their claims status, and get answers when they need them.
- **Guides Enrollment Decisions** Our decision support tool not only guides health plan decisions; it can also help members understand their spending account contributions and options.
- **Pays Faster** Simplified online and mobile claims submission, OCR-powered adjudication, and direct deposit means swift reimbursement, less claims “noise”.
- **Eliminates Confusion** Manage enrollment, claims, and reimbursements through one online platform and app.

We specialize in making the complex simple.

To see how our MyChoice Accounts solution fits within your overall benefits strategy, schedule a demo today at businessolver.com/consumer-accounts/

